



EYE TO EYE CARE

Your Highlands Ranch Family Eyecare Specialist

Financial Policy

Thank you for choosing Eye to Eye Care as your healthcare provider. We are committed to your treatment being successful.

Insurance and Reimbursement

Please understand that insurance reimbursement can be a long and difficult process for our office. Insurers will routinely stall, deny and reduce payments. Our billing staff is adept at maximizing your benefits and will work very hard to make sure your paperwork is filed accurately and successfully. According to the insurance companies, "**verification of the benefits is not a guarantee of payment.**"

We bill your insurance plan as a courtesy and convenience to you but you are ultimately responsible for all the fees not reimbursed in a timely manner, as well as to be educated as to what insurance you have.

Our staff will make every effort to see that the company pays us appropriately. We will transfer the insurance balance to the patient balance and bill the patient if the insurance company does not reimburse within **30 days**.

The patient is responsible for this fee at the time of service.

A Note about Divorce Decrees

This office is not a party to your divorce decree. Adult patients are responsible for fees at the time of service. The responsibility for minors rests with the accompanying adult. We do not balance bill other adults not present.

Please sign below that you have read and understand our financial policy.

Signature of patient or responsible party

Date

Please print patient name